



MBD1

## .PART A INVITATION TO BID

<b>YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE THULAMELA MUNICIPALITY</b>					
BID NUMBER:	12/2024/2025	CLOSING DATE:	29 NOVEMBER 2024	CLOSING TIME:	11:00 AM
DESCRIPTION	PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP AND STRATEGY FOR 3 YEAR				
<b>THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (MBD7).</b>					
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
OLD AGRIVEN BUILDING					
THOHOYANDOU					
0950					
<b>SUPPLIER INFORMATION</b>					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS					
VAT REGISTRATION NUMBER					
TAX COMPLIANCE STATUS	TCS PIN:		OR	CSD No:	
B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]	<input type="checkbox"/> Yes  <input type="checkbox"/> No		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	<input type="checkbox"/> Yes  <input type="checkbox"/> No	
<b>[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES &amp; QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]</b>					
ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes  <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?		<input type="checkbox"/> Yes  <input type="checkbox"/> No [IF YES, ANSWER PART B:3 ]	
TOTAL NUMBER OF ITEMS OFFERED		TOTAL BID PRICE		R	
SIGNATURE OF BIDDER	.....	DATE			
CAPACITY UNDER WHICH THIS BID IS SIGNED					
<b>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:</b>			<b>TECHNICAL INFORMATION MAY BE DIRECTED TO:</b>		
DEPARTMENT	FINANCE		CONTACT PERSON	MR DAVHULA K	
CONTACT PERSON	MR MUDZILI TP		TELEPHONE NUMBER	015 962 7718	
TELEPHONE NUMBER	015 962 7629		FACSIMILE NUMBER	015 962 7629	
FACSIMILE NUMBER	015 962 7558		E-MAIL ADDRESS	davhulak@thulamela.gov.za	
E-MAIL ADDRESS	mudzilip@thulamela.gov.za				





MBD1

**PART B**  
**TERMS AND CONDITIONS FOR BIDDING**

<b>1. BID SUBMISSION:</b>	
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.	
1.2. <b>ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED--(NOT TO BE RE-TYPED) OR ONLINE</b>	
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.	
<b>2. TAX COMPLIANCE REQUIREMENTS</b>	
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.	
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER'S PROFILE AND TAX STATUS.	
2.3 APPLICATION FOR THE TAX COMPLIANCE STATUS (TCS) CERTIFICATE OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.	
2.4 FOREIGN SUPPLIERS MUST COMPLETE THE PRE-AWARD QUESTIONNAIRE IN PART B:3.	
2.5 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.	
2.6 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.	
2.7 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.	
<b>3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS</b>	
3.1. IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	<input type="checkbox"/> YES <input type="checkbox"/> NO
3.2. DOES THE ENTITY HAVE A BRANCH IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
3.3. DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
3.4. DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	<input type="checkbox"/> YES <input type="checkbox"/> NO
3.5. IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	<input type="checkbox"/> YES <input type="checkbox"/> NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.	

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.  
NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE.

SIGNATURE OF BIDDER:

.....

CAPACITY UNDER WHICH THIS BID IS SIGNED:

.....

DATE:

.....





# THULAMELA MUNICIPALITY

Private Bag X5066  
Thohoyandou  
0950  
Limpopo Province  
Tel: (015) 962 7500  
Fax: (015) 962 4020  
(015) 962 5328

## INVITATION TO BID

### THREE (3) YEARS DATA CENTER/SERVER ROOM MAINTENANCE

Thulamela Municipality invites prospective service providers for provision of the following service:

Bid Number	Description	Non-Refundable Bid Price	Non-Refundable Bid Price	Evaluation Criteria
No.: 11/2024/2025	Three (3) years data center/ server room maintenance	R4.00 per page or can be downloaded from Thulamela website (www.thulamela.gov.za) for free	Mr Davhula K. (015 962 7718) and/or Mr Mudzili T.P. (015 962 7629)	80/20 preference points system and functionality

Tender documents are obtainable from Procurement Office, Office No. 02 at Thulamela Local Municipality Head Office, during the following times: 08:00 to 15:30 (Monday to Friday) at a non-refundable bid price of R4.00 per page as from 28 October 2024 or can alternatively be downloaded from Thulamela website (www.thulamela.gov.za) for free. The tenderer(s) should also download SCM forms that are found in the SCM-FORMS sub folder on the website and complete as part of the Bid documents.

The service providers must submit the completed Bid documents (in black ink) and hand deliver or courier them to Thulamela Municipality. All completed Bid documents (hand delivered or couriered) must be dropped in the BID BOX before the closing date and time of the Bids' closure. The onus is on the service providers to make sure the Bid documents are submitted on time and late submission won't be accepted.

Interested service providers must attend a compulsory briefing session on 12 November 2024 at 11h00. Venue: Thulamela local Municipality Council Chamber.

Interested service providers will be expected to submit the Bid documents with the following compulsory requirements.

- Tax Compliance Status Letter or Tax Compliance Pin Number.
- Company registration documents (e.g., CK).
- Proof of registration on CSD.
- Proof of municipal rates and taxes or municipal service charges owed by the bidder AND ALL its directors, not in arrears for more than 3 months. (The proof of municipal rates and taxes or municipal service charges to be submitted must not be older than three (3) months from the closing date of the bid) Attach valid lease agreement in case of rental of office facilities and municipal clearance in respect of the areas exempted from billing by municipalities.
- List of similar projects completed in the last 5 years by the company with client's contact details, descriptions, and contract values (Attach signed appointment letters and/or purchase orders)

Bids will be assessed under the provisions of the following Acts and its Regulations: Municipal Finance Management Act, (Act 56 of 2003); PPPFA, Supply Chain Management Policy of the municipality in accordance with the specifications and in terms of 80/20 preferential points system as per the advert and bid document.

#### Functionality Score Table:

EVALUATION CRITERIA	POINTS ALLOCATED
Firm's similar experience	20
High voltage Certificate in Electricity	30
Proof of Fire suppression installation	15
Proof of CAT6 network cabling	15
Project implementation plan	05
Valid Installer Certification in IP Cameras	15
TOTAL	100

Functionality will be scored out of 100% and bidders who score less than 70% will be disqualified for further evaluation.

Specific Goals Categories (CSD will be used for verification)	Number of Points (80/20 system) 20 Points breakdown
1.100% Black ownership	10
2.100% Women ownership	5
3.Youth	3
4.Disability (Medical certificate will be used to verify the disability status of the bidder)	2

Sealed bid documents must be submitted in envelopes clearly indicating "BID NUMBER AND DESCRIPTION" on the outside and must reach the undersigned by depositing it into the official Bid Box at the front of the main entrance to Thohoyandou Civic Centre, Old Agriven Building, Thohoyandou, by no later than 11:00 on, 29 November 2024.

The Municipality is not bound to accept the lowest Bid and reserves the right to accept any part of a Bid. Bids must remain valid for a period of ninety (90) days after closing date of the submission thereof.

Bids may only be submitted on the bid documentation provided by the municipality.

**NB: Bids which are late, incomplete, unsigned, completed by pencil, sent by telegraph, facsimile, electronically (Fax), or E-mail and without the compulsory requirements will be disqualified**

MT MAKUMULE  
MUNICIPAL MANAGER  
Thulamela Municipality  
Civic Centre  
Old Agriven Building  
Thohoyandou 0950

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Tel: (015) 962 7500  
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## INVITATION TO BID

### PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP AND STRATEGY FOR 3 YEARS

Thulamela Municipality invites prospective service providers for provision of the following service:

Bid Number	Description	Non-Refundable Bid Price	Non-Refundable Bid Price	Evaluation Criteria
No.: 12/2024/2025	Provision of Intensified Cybersecurity Services with Cybersecurity Roadmap and Strategy for 3 Year	R4.00 per page or can be downloaded from Thulamela website (www.thulamela.gov.za) for free	Mr Davhula K. (015 962 7718) and/or Mr Mudzili T.P. (015 962 7629)	80/20 preference points system and functionality

Tender documents are obtainable from Procurement Office, Office No. 02 at Thulamela Local Municipality Head Office, during the following times: 08:00 to 15:30 (Monday to Friday) at a non-refundable bid price of R4.00 per page as from 28 October 2024 or can alternatively be downloaded from Thulamela website (www.thulamela.gov.za) for free. The tenderer(s) should also download SCM forms that are found in the SCM-FORMS sub folder on the website and complete as part of the Bid documents.

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Interested service providers will be expected to submit the Bid documents with the following compulsory requirements.

- Tax Compliance Status Letter or Tax Compliance Pin Number.
- Company registration documents (e.g., CK).
- Proof of registration on CSD.
- Proof of ISO 27001:2013 (Information Security Management Systems)
- Bidder MUST be able to deploy a Managed SOC for a Municipality (show an example of any existing Managed SOC active or functional).
- Proof of municipal rates and taxes or municipal service charges owed by the bidder AND ALL its directors, not in arrears for more than 3 months. (The proof of municipal rates and taxes or municipal service charges to be submitted must not be older than three (3) months from the closing date of the bid) Attach valid lease agreement in case of rental of office facilities and municipal clearance in respect of the areas exempted from billing by municipalities.
- List of similar projects completed in the last 5 years by the company with client's contact details, descriptions, and contract values (Attach signed appointment letters and/or purchase orders)

Bids will be assessed under the provisions of the following Acts and its Regulations: Municipal Finance Management Act, (Act 56 of 2003); PPPFA, Supply Chain Management Policy of the municipality in accordance with the specifications and in terms of 80/20 preferential points system and functionality

#### Functionality Score Table:

EVALUATION CRITERIA	POINTS ALLOCATED
Scope of work	10
Firm's similar experience	30
Firm's references	10
Work plan	10
Certifications	40
TOTAL	100

Functionality will be scored out of 100% and bidders who score less than 75% will be disqualified for further evaluation.

Specific Goals Categories (CSD will be used for verification)	Number of Points (80/20 system) 20 Points breakdown
1.100% Black ownership	10
2.100% Women ownership	5
3.Youth	3
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## THULAMELA MUNICIPALITY

### INVITATION TO BID

#### PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP AND STRATEGY FOR 3 YEARS

Thulamela Municipality invites prospective service providers for provision of the following service:

BID NUMBER	DESCRIPTION	NON-REFUNDABLE BID PRICE	CONTACT PERSON	EVALUATION CRITERIA
NO: 12/2024/2025	Provision of Intensified Cybersecurity Services with Cybersecurity Roadmap and Strategy for 3 Year	R4.00 per page or can be downloaded from Thulamela website ( <a href="http://www.thulamela.gov.za">www.thulamela.gov.za</a> ) for free	Mr Davhula K. (015 962 7718) and/or Mr Mudzili T.P. (015 962 7629)	80/20 preference points system and functionality

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- ❖ Tax Compliance Status Letter or Tax Compliance Pin Number.
- ❖ Company registration documents (e.g., CK).
- ❖ Proof of registration on CSD.
- ❖ Proof of ISO 27001:2013 (Information Security Management Systems)

*PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP,  
STRATEGY AND MAINTENANCE FOR 3 YEARS*



- ❖ Bidder **MUST** be able to deploy a Managed SOC for a Municipality (show an example of any existing Managed SOC active or functional).
- ❖ Proof of municipal rates and taxes or municipal service charges owed by the bidder **AND ALL** its directors, not in arrears for more than 3 months. (The proof of municipal rates and taxes or municipal service charges to be submitted must not be older than three (3) months from the closing date of the bid) Attach valid lease agreement in case of rental of office facilities and municipal clearance in respect of the areas exempted from billing by municipalities.
- ❖ List of similar projects completed in the last 5 years by the company with client's contact details, descriptions, and contract values (Attach signed appointment letters and/or purchase orders)

Bids will be assessed under the provisions of the following Acts and its Regulations: Municipal Finance Management Act, (Act 56 of 2003); PPPFA, Supply Chain Management Policy of the municipality in accordance with the specifications and in terms of **80/20 preferential points system and functionality**.

**Functionality Score Table:**

EVALUATION CRITERIA	POINTS ALLOCATED
Scope of work	10
Firm's similar experience	30
Firm's references	10
Work plan	10
Certifications	40
<b>TOTAL</b>	<b>100</b>

Functionality will be scored out of 100% and bidders who score less than 70% will be disqualified for further evaluation.

Specific Goals Categories (CSD will be used for verification)	Number of Points (80/20 system) 20 Points breakdown
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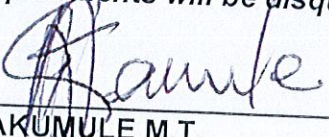
**PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP, STRATEGY AND MAINTENANCE FOR 3 YEARS**



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\_\_\_\_\_  
MAKUMULE M.T.  
MUNICIPAL MANAGER

17.10.2024  
DATE

PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP,  
STRATEGY AND MAINTENANCE FOR 3 YEARS



## Provision of Intensified Cybersecurity Service with Cybersecurity Roadmap, Strategy, and Maintenance for 3 Years.

Item	Description	Unit Price	Total Price
Cybersecurity risk and vulnerability assessment	<p>The bidder should conduct a comprehensive vulnerability assessment of the entire ICT infrastructure and not limited to:</p> <ul style="list-style-type: none"> <li>✓ Server Infrastructure including Virtual servers.</li> <li>✓ Operating System Configuration</li> <li>✓ Denial Of Service Attacks</li> <li>✓ Firewall Rules Review</li> <li>✓ System Identification</li> <li>✓ Vulnerability Canning</li> <li>✓ Wi-Fi Infrastructure</li> <li>✓ Network Scanning</li> <li>✓ LAN, DMZ &amp; WAN</li> <li>✓ Network Nodes</li> <li>✓ Port Scanning</li> <li>✓ Spoofing</li> </ul>		
Penetration Testing (White, Grey, and Black Box)	<p>The testing must be non-disruptive and nonintrusive. Any potential disruptive techniques must be disclosed to the TLM management to determine how the testing will proceed.</p> <p>The bidder should perform the pen testing using the white, grey, and black box approach and cover the following but not limited to:</p> <ul style="list-style-type: none"> <li>✓ Unauthenticated testing from the perspective of an attacker on the internal</li> <li>✓ network including full port scanning, service enumeration, and exploitation.</li> <li>✓ Social engineering attacks such as phishing and malicious USB attacks</li> <li>✓ External Environment - including reporting Domain: www.thulamela.gov.za and subdomains.</li> <li>✓ Remote Access for Users/Network VPN Testing Pentest of vulnerabilities identified in the TLM.</li> <li>✓ Internal Networks (LAN, Wi-Fi &amp; Remote) penetration testing.</li> <li>✓ Authenticated Web Applications penetration testing.</li> <li>✓ DMZ "demilitarized zone" Penetration testing.</li> <li>✓ Internal environment - including reporting.</li> </ul>		
Identify Gaps	<p>The bidder should identify gaps against the cybersecurity framework/s i.e., <b>ISO 27001</b>, and should use a work-protected approach which includes identification of gaps on ICT Platforms, procedures, controls, data, and people as listed but not limited to:</p> <ul style="list-style-type: none"> <li>✓ Conduct cybersecurity response maturity assessment using applicable tools.</li> <li>✓ All hosted services (i.e., Microsoft platforms, Mimecast, etc.)</li> <li>✓ Critical Systems and Applications Configuration Analysis</li> <li>✓ Physical Security review (Data Centre)</li> <li>✓ Current Policy &amp; Procedures review</li> <li>✓ Test current security controls.</li> <li>✓ Wireless connection</li> <li>✓ Mobile Devices</li> </ul>		
Develop a Cybersecurity	<p>The bidder must develop a Cybersecurity Strategy containing the essential elements of cybersecurity, but not limited to:</p> <ul style="list-style-type: none"> <li>✓ Identifying the TLM's awareness of information security to effectively identify and create a sustainable information security governance framework (including Policy, Standards, and Processes) to provide a consistent approach to managing information security risks, both internally and at key third-party suppliers.</li> </ul>		

**PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP, STRATEGY AND MAINTENANCE FOR 3 YEARS**



	<ul style="list-style-type: none"> <li>✓ Protecting the TLM by developing a strategy that includes additional controls to manage the ICT environment and user access. Strategy to improve effective user training and to increase overall awareness of information security risks and threats.</li> <li>✓ Detect by guiding appropriate systems, capabilities, processes, and procedures to detect information security events as early as possible.</li> <li>✓ The ability to effectively respond and recover from any information cybersecurity incidents, to maintain effective operations across the TLM, and to retain stakeholder confidence. The strategy should include plans for business resilience and to restore any key services that might be impaired by an information security event efficiently and effectively.</li> <li>✓ Ensure that the strategy is underpinned by supporting proper governance, policy, and data ownership to provide the required control that will allow the TLM to demonstrate its consistent approach to cybersecurity and threats.</li> </ul>		
Additional Required Deliverables	<p>The Municipality is expecting to receive the following:</p> <ul style="list-style-type: none"> <li>✓ Security Gap analysis report (Findings per area).</li> <li>✓ Revised ICT Security policy and procedures.</li> <li>✓ Cybersecurity response maturity results.</li> <li>✓ Cybersecurity Strategy with implementation plan</li> <li>✓ Proper Budgets Costing for full implementation of the strategy.</li> <li>✓ Road Map to deal with Cybersecurity (Costed)</li> </ul>		
3 Year Expectations	<p>The Municipality is expecting the following:</p> <ul style="list-style-type: none"> <li>✓ 1 x Cybersecurity Assessment process and Report per semester</li> <li>✓ 1 x Vulnerability Testing process and Report per semester</li> <li>✓ 1 x Pen testing process and Report per semester</li> <li>✓ Automated and comprehensive devices discovery report</li> <li>✓ Analyse and report on Cyber-attacks flagged by the tool with solutions on how to curb them.</li> <li>✓ Report on road map milestones and Cybersecurity Strategy</li> <li>✓ How much will this cost the Municipality quarterly to report all?</li> </ul>		
Skills Transfer	<ul style="list-style-type: none"> <li>✓ The successful service provider will be expected to train ICT officials on how to utilize the Asset Inventory and Vulnerability Tool effectively.</li> <li>✓ Train ICT officials on the identification and management of vulnerabilities and penetration tests.</li> <li>✓ Issue Cybersecurity awareness training.</li> <li>✓ Train officials on other possible Cyberattacks.</li> </ul>		

**PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP, STRATEGY AND MAINTENANCE FOR 3 YEARS**



TO BE INCLUDED IN THE SCOPE - See the pricing model below	
	✓ Security Assessment and Planning
	✓ Identity and Access Management (IAM)
	✓ Network Security Enhancements
	✓ Endpoint Protection and Endpoint Detection and Response (EDR)
	✓ Vulnerability Management Including Remediations
	✓ Professional Services Including Monitoring and Support
	✓ Data Protection and Encryption
	✓ Incident Response and Forensics
	✓ Continuous Monitoring and Threat Intelligence (Professional Services)
	✓ Cloud Security Integration
	✓ Advanced Threat Detection and Deception
	✓ Security Operations Centre (SOC) Enhancement
	✓ Third-Party Risk Management
	✓ Review and Optimization
	<ul style="list-style-type: none"> <li>✓ Proposal with Costs to be broken into Three (3) years. <ul style="list-style-type: none"> <li>○ Start with the Vulnerability Assessment and Penetration test.</li> <li>○ Create a Cyber Security Strategy with a road map.</li> <li>○ Identify Gaps and align to Cyber Strategy</li> <li>○ Stipulate how you will sort issues within the three years and how it will affect budgets annually.</li> <li>○ Professional Services and Maintenance Plan and Reporting with costs.</li> <li>○ Additional matters that could require re-assessment.</li> </ul> </li> <li>✓ Solution to ensure that all systems are POPIA compliant.</li> </ul>

**PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP, STRATEGY AND MAINTENANCE FOR 3 YEARS**



Item	Product and Service Description	Price Excl. Vat	Price Incl. Vat
Security Assessment and Planning	Project Implementation Phase		
	Cybersecurity Road Map		
	Cybersecurity Strategy		
	Revised ICT Security policy and procedures		
Third-Party Risk Management	Risk Management Strategy		
Identity and Access Management (IAM)	Identity Management		
	Identity Governance (User Access Review & Certification)		
	Single Sign On (Access Manager)		
	Privileged Access Manager		
	User Access Monitoring		
Network Security Enhancements	Network Security Enhancements		
Endpoint Protection and Endpoint Detection and Response (EDR)	Endpoint Protection and Endpoint Detection and Response (EDR)		
Vulnerability Management including Remediations	Vulnerability Management including Remediations		
Professional Services Including Monitoring and Support	Professional Services Including Monitoring and Support (Consulting Daily Rate)		
	Train ICT officials		
	Cybersecurity awareness training		
Data Protection and Encryption	Data Protection and Encryption		
SOC (Security Operations Center)	Incident Response and Forensics		
	Continuous Monitoring and Threat Intelligence (Professional)		
	Cloud Security Integration		
	Advanced Threat Detection and Deception		
	Security Operations Centre (SOC) Enhancement		
Review and Optimization	Ensure POPIA compliance		
Consulting Rate			

**PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP AND STRATEGY FOR 3 YEARS**



## TECHNICAL EVALUATION CRITERIA

Items	Evaluation Report	Description	Points Allocations – Details Description	Ratings	Weight
1.	Scope of work	Bidder MUST be able to deploy a Managed SOC for a Municipality.	No Managed SOC provided. Managed SOC provided partially, and the TLM will assess the quality of the solution provided. Managed SOC provided fully, and the TLM will assess the quality of the solution provided.	0 05 10	10
2.	Experience	Profile of the bidder, including experience of the bidder in providing similar services to both private and public clients with a minimum of 3 years' experience in ICT / Cybersecurity	2x Appointment and Reference letters for Cybersecurity <b>R500K+</b> all 2(7.5 per letter) 2x Appointment and Reference letters for Cybersecurity <b>R1M+</b> all 2(15 per letter)	15 30	30
3.	References	The bidder should provide reference letters on a client letterhead. The letters should be signed, indicate the scope of work not more than five years and must have contactable references.	No reference letters are attached. Three Letters = 6 points Four Letters = 8 points Five letters or more = 10 points (2 points per letter).	0 10	10
4.	Work plan	Detailed plan provided. The plan details how the proposed solution will be implemented and covers all proposals and provides timelines. TLM will assess the quality of the plan provided, including Road Map and Cybersecurity Strategy.	No plan provided. The plan partially addresses the scope of how to deliver the TOR and will be implemented within 3 months. TLM will assess the quality of the plan provided. The plan fully details the proposed solution within 3 months and covers the scope of how to deliver the three-year TOR. TLM will assess the quality of the plan provided.	0 01-05 06-10	10
5.	Certifications (All the certifications should be certified as a duplicate of the primary certification to guarantee its authenticity. Failure to submit certified certificates will lead to a score of zero)	Provide certifications of resources who will be responsible for the proposed solution e.g., Certified Information Security Manager (CISM) certification, Certified Information Systems Auditor (CISA) certification, Certified in Risk and Information Systems Control (CRISC) certification, CompTIA Security+ Certification, CompTIA Advanced Security Practitioner (CASP+); Certified Information Systems Security Professional (CISSP), Systems Security Certified Practitioner (SSCP), Global Information Assurance Certification (GIAC) Security Essentials Certification (GSEC), GIAC Certified Incident Handler (GCIH), Offensive Security Certified Professional (OSCP), Certified Ethical Hacker (CEH), and any other Cybersecurity certification not listed.	No proof submitted. <b>ISO 27001 CERTIFICATE</b> Certified Ethical Hacker (CEH) Certified Certificates provided, meeting the proposed solution with at least two security certifications related to Cybersecurity. (5 points per certificate)	0 20 10 10	40
<b>Total Score</b>					<b>100</b>
<b>Minimum Qualifying Score</b>					<b>70</b>

## PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP AND STRATEGY FOR 3 YEARS



## Functionality Score Sheet

Items	Evaluation Report	Description	Points Allocations – Details Description			
				Ratings	Score	Total
1.	Scope of work	Bidder MUST be able to deploy a Managed SOC for a Municipality.	No Managed SOC provided.	0		
			Managed SOC provided partially, and the TLM will assess the quality of the solution provided.	05		
			Managed SOC provided fully, and the TLM will assess the quality of the solution provided.	10		
2.	Experience	Profile of the bidder, including experience of the bidder in providing similar services to both private and public clients with a minimum of 3 years' experience in ICT / Cybersecurity	2x Appointment and Reference letters for Cybersecurity <b>R500K+</b> all 2(7.5 per letter)	15		
			2x Appointment and Reference letters for Cybersecurity <b>R1M+</b> all 2(15 per letter)	30		
3.	References	The bidder should provide reference letters on a client letterhead. The letters should be signed, indicate the scope of work not more than five years and must have contactable references.	No reference letters attached.	0		
			Three Letters = 6 points			
			Four Letters = 8 points	10		
			Five letters or more = 10 points (2 points per letter).			
4.	Work plan	Detailed plan provided. The plan details how the proposed solution will be implemented and covers all proposals and provides timelines. TLM will assess the quality of the plan provided, including Road Map and Cybersecurity Strategy.	No plan provided.	0		
			The plan partially addresses the scope of how to deliver the TOR and will be implemented within 3 months. TLM will assess the quality of the plan provided.	01- 05		
			The plan fully details the proposed solution within 3 months and covers the scope of how to deliver the three-year TOR. TLM will assess the quality of the plan provided.	06 -10		
5.	Certifications (All the certifications should be certified as a duplicate of the primary certification to guarantee its authenticity. Failure to submit certified certificates will lead to a score of zero)	Provide certifications of resources who will be responsible for the proposed solution e.g., Certified Information Security Manager (CISM) certification, Certified Information Systems Auditor (CISA) certification, Certified in Risk and Information Systems Control (CRISC) certification, CompTIA Security+ Certification, CompTIA Advanced Security Practitioner (CASP+); Certified Information Systems Security Professional (CISSP), Systems Security Certified Practitioner (SSCP), Global Information Assurance Certification (GIAC) Security Essentials Certification (GSEC), GIAC Certified Incident Handler (GCIH), Offensive Security Certified Professional (OSCP), Certified Ethical Hacker (CEH); and any other Cybersecurity certification not listed.	No proof submitted.	0		
			<b>ISO 27001 CERTIFICATE</b>	20		
			Certified Ethical Hacker (CEH)	10		
			Certified Certificates provided, meeting the proposed solution with at least four certifications related to Cybersecurity. (5 points per certificate)	10		
<b>Total Score</b>					<b>100</b>	
<b>Minimum Qualifying Score</b>					<b>70</b>	

PROVISION OF INTENSIFIED CYBERSECURITY SERVICES WITH CYBERSECURITY ROADMAP AND STRATEGY FOR 3 YEARS



The following is a statement of similar work executed by the company/ies in the last five (5) years:

Employer, Contact person and telephone number	Description of contract	Value of work inclusive of VAT (Rand) if applicable	Date Completed